

# ROTA-LOO WARRANTY

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## **Congratulations and thank you for purchasing a Rota-Loo Composting Toilet**

We stand by our product and provide as much support as we can.

The Rota-Loo and associated products are warranted against original factory imperfections in materials and workmanship, according to the Warranty conditions attached.


It is important that you read and comply with the Rota-Loo Installation Manual and Operation Manual. Installing the Rota-Loo using poor workmanship and/or non-complying components or materials will invalidate the Warranty. Operating the Rota-Loo improperly will also invalidate the Warranty.

If you are unsure about any part of the installation, please contact your supplier. 99% of problems are due to poor installations, stemming from a misunderstanding of how a Rota-Loo should be installed and how it works.

If you feel that you do not wish or are unable to maintain your Rota-Loo, again please contact your authorised dealer, supplier or Kiel Industries Pty Ltd to arrange for a service contract that will satisfy your needs.

Kiel Industries Pty Ltd will only consider return and repurchase of a composting toilet provided it has not been used, damaged or marked and within 30 days for the date of the invoice. The original freight, administration and handling costs would be deducted from the repurchase price, calculated as 10% of the invoice total.

In the unlikely event of a breakdown, please contact your local supplier for advice and spare parts. Kiel Industries Pty Ltd have Distributors in most States and depending on the locality, could attend to repairs if necessary, providing C.O.D. payment was made for travel, time and labour.

	<p><i>AS/NZS 1546.2:2008 is the Standard that sets out the requirements for the design and performance of Waterless Composting Toilets to assure of safe, effective and efficient operation.</i></p> <p><i>Authorities regulating the installation of Waterless Composting Toilets (local Councils etc) require Certification to the Standard to approve the installation of a system like Rota-Loo</i></p>
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	<p>Proudly Made in Australia by Kiel Industries Pty Ltd</p> <p>A Quality Assured Company</p> <p><a href="http://www.kielindustries.com.au">www.kielindustries.com.au</a></p>	
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# WARRANTY

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Your Rota-Loo has been built carefully to high standards and is warranted for ten years (supplied part only) against original factory imperfections in materials and workmanship, to the original purchaser, under normal home, holiday home, trailer, boat, commercial or industrial use as described, with respect to capacities in our literature. Electrical parts are warranted for one year or as specified by the manufacturer or supplier of the part.

## ROTA-LOO CAPACITY

Model	Number of bins	Full Time Users
RL650	6	Up to 4
RL950	6	Up to 8
RL2000	8	Up to 20

Kiel Industries Pty Ltd will furnish new or rebuilt parts, for any part that fails within the warranty period, provided that our inspection shows such failure is due to defective materials or workmanship. Any part supplied by us to replace another part is warranted for the balance of the original period. Kiel Industries Pty Ltd or its Distributor will provide labour reimbursement for replacement of defective parts during the first ninety (90) days of purchase.

### **THIS WARRANTY DOES NOT COVER:**

1. Damage resulting from neglect, abuse, accident or alteration; or damage caused by fire, flood, acts of God, or any other casualty.
2. Parts and accessories not sold by Kiel Industries Pty Ltd, or damage resulting from the use of such items.
3. Work carried out by persons not authorised by Kiel Industries Pty Ltd.
4. Damage or failure resulting from failure of the purchaser to follow proper installation and operating procedures as outlined in the Installation Manual and Operation Manual or other printed instruction.
5. Labour, travelling and services charges incurred in the removal and replacement of any parts found under the terms of this Warranty.

This warranty is in lieu of all other warranties expressed or implied and no person is authorised to enlarge our warranty responsibility, which is limited to the terms of this certificate. The Company reserves the right to change, improve, or modify its products and to install these improvements on equipment previously manufactured.

***We need to record where your Rota-Loo is situated.***

***Please return the warranty registration card with your details within seven days of receiving your Rota-Loo to validate the Warranty.***

# ROTA-LOO

## Warranty Registration

*Rota-Loo Model:*

*Serial Number:*

*Factory Date:*

*Agent:*

*Please complete this warranty registration and post to Kiel Industries Pty Ltd.*

<b>Purchaser Name:</b>			
<b>Application:</b> <i>(home, holiday home etc)</i>			
<b>Installer:</b>			
<b>Installed Address:</b>			
<b>State:</b>		<b>Postcode:</b>	
<b>Phone:</b>			
<b>email:</b>			

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Comments:** \_\_\_\_\_

**Registration of the warranty cannot be completed until this card is returned.**



**Kiel Industries Pty Ltd**  
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